



Cabinet Design, Selections & Order Approval

Prior to ordering, the customer is responsible for reviewing and approving the final cabinet design, layout, door style, wood species, color and finish, hardware selections and accessories if applicable, and other selections shown or listed on the final proposal and design documents.

Customer approval authorizes The Cabinet Guys to order the cabinetry and materials based upon the approved design and selections. Any changes requested by the customer after approval may result in additional material, labor, shipping, and will delay the project. The customer is responsible for costs resulting from changes to previously approved selections. Purchased cabinets and materials may not be returned after sign off.

Computer renderings, drawings, samples, and displays are intended to assist with visualization and product selection. Colors, proportions, details, and appearance shown in renderings or on electronic displays may vary from the actual finished product.

Customer Initials: _____

Delivery

The Cabinet Guys will deliver the cabinets based upon an agreed date. Unless otherwise agreed upon, The Cabinet Guy will do a garage delivery. Cabinet delivery will fall under 2 delivery windows. 9am-2pm or 12-5pm. All cabinets should be inspected promptly upon delivery. Occasionally, due to shipping or manufacturing issues a cabinet may arrive damaged. Any cabinet received with visible damage must be reported to The Cabinet Guys as soon as possible and should not be installed until discussed with The Cabinet Guys. Please provide The Cabinet Guys with photographs clearly showing the damage. We will work quickly with the manufacturer and/or supplier to remedy legitimate product or shipping damage. Oftentimes, minor damage can be fixed on site with manufacturer supplied touch up kits.

Customer Initials: _____

Installation

The Cabinet Guys, if contracted, will install purchased cabinets according to the plan laid out in the design. Existing homes are rarely perfectly level, plumb, or square. Cabinets may require fillers, scribe moldings, trim pieces, shims, or minor modifications to achieve a professional installation. Small variations and reveal differences that do not negatively affect the function or overall appearance of the finished project are considered acceptable. Occasionally, installations may require additional trim, fillers, or moldings to bring the installation together for a finished appearance. Additional materials may be purchased if necessary and will be billed accordingly. The Cabinet Guys is not responsible for concealed or pre-existing conditions discovered before or during installation, including but not limited to water damage, mold, rot, structural deficiencies, plumbing issues, electrical issues, code violations, or improperly constructed framing. Any corrective work required is outside the original scope unless specifically included in the proposal.

Customer Initials: _____

Self-Sourced Installation

Many customers choose to install their cabinets themselves or hire their own contractor or cabinet installer. When installation is not contracted through The Cabinet Guys, we will provide cabinet drawings and available project information to assist with the installation. These drawings are provided with the expectation that the customer or contractor performing the work has the experience and skill necessary to properly install cabinetry.

The customer and/or their contractor is responsible for verifying the installation site, dimensions, field conditions, cabinet placement, clearances, and other installation requirements before and during installation. The Cabinet Guys is not responsible for the workmanship, methods, modifications, errors, or damage caused by a customer-selected contractor, installer, or other third party.

Installation of a visibly damaged cabinet may limit our ability to obtain a replacement or remedy from the manufacturer. The Cabinet Guys is not responsible for labor charges, removal or reinstallation costs, contractor fees, trip charges, lost time, project delays, or other costs charged by a customer-selected contractor or installer as a result of damaged, defective, delayed, or replacement cabinetry. The Cabinet Guys does not reimburse third-party contractors or installers for cabinet repairs, modifications, removal, reinstallation, downtime, or project delays.

Customer Initials: _____

Scope of Work

This proposal includes only the work specifically listed in the estimate. Any additional work, customer-requested changes, or unforeseen conditions will require a written change order and may result in additional charges and schedule adjustments.

Customer Initials: _____

Product Variations

Wood is a natural material. Variations in color, grain pattern, texture, knots, mineral streaks, and finish are normal and elevate the natural beauty. They are to be expected, and are not considered defects. Cabinets manufactured from the exact same wood species and stain may appear different when placed and installed side by side due to natural variations in the wood. Upper cabinets may also appear lighter than base cabinets simply due to greater light exposure. Painted finishes may exhibit slight texture, joint lines, or seasonal movement due to the normal expansion and contraction of wood products. Certain wood species will darken over time, this is normal.

Customer Initials: _____

Appliance & Fixture Fit

Cabinet openings are designed according to appliance and fixture specifications provided at the time of ordering. The customer is responsible for providing accurate and final model numbers and specifications. If appliances, fixtures, or their specifications change after cabinets are ordered or installed, any required cabinet modifications, replacement materials, or additional labor will be billed as additional work.

Customer Initials: _____

Scheduling

Estimated delivery and installation dates are subject to manufacturer lead times, shipping delays, product availability, weather, labor availability, and other circumstances beyond our reasonable control. While every effort is made to meet projected schedules, specific delivery or completion dates cannot be guaranteed.

Customer Initials: _____

Continued Adjustments

Cabinet doors and drawers may require normal adjustment after installation as the cabinetry and home acclimate to seasonal changes in humidity and temperature. Minor door, drawer, hinge, and hardware adjustments are considered normal maintenance and do not indicate a defect in the cabinetry or installation. Continued adjustments are to be made by the homeowners.

Customer Initials: _____

Additional Terms / Project-Specific Conditions

The following additional terms, modifications, exclusions, or project-specific conditions shall become part of this agreement when written below and acknowledged by the customer:

Customer Initials for Additional Terms: _____

By signing below, the customer acknowledges that they have read, understand, and agree to these Terms & Conditions, including any Additional Terms written above. The customer acknowledges that they have had an opportunity to ask questions regarding these terms before signing and authorizes The Cabinet Guys to perform the work described in the associated proposal or agreement.

Customer Name (Print): _____ **Signature** _____ **Date** _____